# TOOL: OVERDUE HEALTH MAINTENANCE ALERT

**BATON ROUGE CLINIC**



The Baton Rouge Clinic has a "Best Practice Advisory" that fires if a patient has an overdue health maintenance need for an eye exam. From the "Best Practice Advisory", providers can order the referral to optometry. If the patient had the referral completed at an outside facility, providers can choose the button for "performed externally", enter the place of service in the comment box, and click send. This sends an "INBasket" message to a work queue, which is monitored. A designated individual obtains the eye exam to scan it into the order in the chart, which fulfills the health maintenance need.